

clarity

Open eGovernment Services

The Open eGovernment domain is rapidly evolving in Europe. Best practices, tools and applications are emerging that will help public administrations transition their policy and services. CLARITY supports the Open eGovernment community in Europe and champions their progress, with the aim to improve the quality of decision-making and promote greater trust in public institutions.



About Clarity

Clarity is an EU-funded project, managed by Trilateral Research, that seeks to champion best practices in open government initiatives to increase transparency, efficiency and trust towards eGovernment applications.

www.clarity-csa.eu

DIGIWHIST



Ten essential guidelines for Open eGovernment

BE ENGAGING - How can citizens have a say on government decision-making?

BE PERSONAL - How can services respond to specific needs?

BE INCLUSIVE - How can your services cater for people with disabilities' needs?

BE MOBILE - How can you make your services available on smartphones and mobile apps?

BE EMPATHETIC - How can services respond to citizens' and businesses' expectations?

BE COMPETITIVE - How can you make bidding for public contracts, opportunities and tenders easily accessible?

◎ Follow our Blueprint development at www.clarity-csa.eu and give your feedback!

Join us

At the final CLARITY conference to meet like-minded people and exchange our collective knowledge, 14-15 February 2018 in Skellefteå, Sweden.

www.clarity-csa.eu/conference

BE EASY - How can you build integrated systems that only request users' information once?

BE COOPERATIVE - How can you allow citizens to own, use and amend their data?

BE INTERNATIONAL - How can your services and information be accessible to non-native speakers?

BE RELIABLE - How can you develop transparent, accountable and responsive technology?